

Quality Policy Statement

Regency Glass is an industry leader in the manufacture and supply of hermetically sealed flat double glazing units produced and inspected to BS EN 1279:2002 (Part 2 & 3) and BS EN 12150:2000.

As a commercial enterprise we are aware of the importance of satisfying our customers and of the financial impact of nonconformities on our profitability and for those reasons we operate a Zero defects policy. We are committed to complying with customer's and other requirements as a minimum, and to continually improving the effectiveness of our Quality Management System which satisfies all the requirements of ISO 9001: 2000.

Objectives for quality are set and reviewed as per the documented procedure in the Quality Manual, but generally overall quality objectives are set and reviewed as a result of opportunities for improvement which have been identified at the annual Management Review, although quality objectives may be set outside of this forum at any time by the Managing Director in reaction to circumstances which present themselves.

This Quality Policy is reviewed for continuing suitability at the Management Review. It has been communicated to all members of the company, is made known to all new employees at induction, and is displayed at various locations throughout the site.

Jon Dorsett
(Managing Director)

